Liferay

PLATFORM HEALTH REVIEW

Your Liferay Platform: Health and Roadmap

Acme Insurance — "MyAcme" Portal

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DOCUMENT DATE 3 November 2026

SAMPLE REPORT · FICTIONAL CLIENT AND DATA

ABOUT THIS REVIEW

Document details

PREPARED FOR	Acme Insurance (fictional client used for this sample)
BASED ON	Liferay upgrade assessment of your UAT environment, 28 October 2026
COMPARED WITH	Liferay DXP 2026.Q1, Liferay's current long-term support (LTS) release
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CHAPTER 01

1. Executive Summary

412k
PEOPLE SERVED BY MYACME

9
SITES ON ONE PLATFORM

11
LOW-CODE APPS BUILT WITH OBJECTS

4
PRIORITIES FOR 2027

MyAcme is a successful, well-built platform. It brings policy, claims and payment journeys together for more than **412,000 policyholders and 3,100 brokers** across nine sites, in three languages, and your team has already started building new capabilities the modern, low-code way.

This review looks at where the platform stands today and how to keep it secure, supported and ready for what's next. The headline is simple: **MyAcme is healthy, and the move to Liferay DXP 2026.Q1 LTS is the right next step** to protect your investment and unlock the capabilities of the current release.

Your scorecard

AREA	RATING	IN ONE SENTENCE
Architecture and code quality	Strong	Modern, clean extensions with no legacy code to unwind
Availability	Good, one priority	Clustered application tier; search runs on a single node
Security and support	Needs attention	The current version no longer receives new fixes
Technology currency	Plan to update	Java, database and search are ready for an update
Data and content	Good	Healthy content model; some housekeeping will speed things up
Readiness for the future	Strong	Already building with Objects and client extensions

WHAT WE'D LIKE TO AGREE WITH YOU

A planned upgrade to Liferay DXP 2026.Q1 LTS through the Liferay upgrade program, a quick stability improvement for search, and a modernisation path for the pages and features Liferay is retiring.

CHAPTER 02

2. What's Working Well

Many Liferay installations of this size carry years of workarounds. MyAcme doesn't. Your team has made choices that make every next step easier:

- **Modern architecture.** All 87 custom modules use Liferay's modern extension model. There are no legacy hooks or EXT plugins to unwind — a common source of upgrade cost that Acme simply doesn't have.
- **Already building low-code.** 11 business applications, such as Quotes and Broker Leads, run on Liferay Objects with 2.4 million records. That's proof the low-code model works at Acme's scale.
- **Ready for client extensions.** Three client extensions are already live, the approach Liferay recommends for new development because it keeps custom code independent of upgrades.
- **Resilient application tier.** Two clustered Liferay nodes keep the portal available during maintenance and traffic peaks.
- **Standard integrations.** The policy system, Salesforce, payments and sign-on all connect through standard, supported methods (REST, OAuth2, OpenID Connect).
- **A clean starting point.** Every module completed its last upgrade step successfully, and no experimental features are switched on.

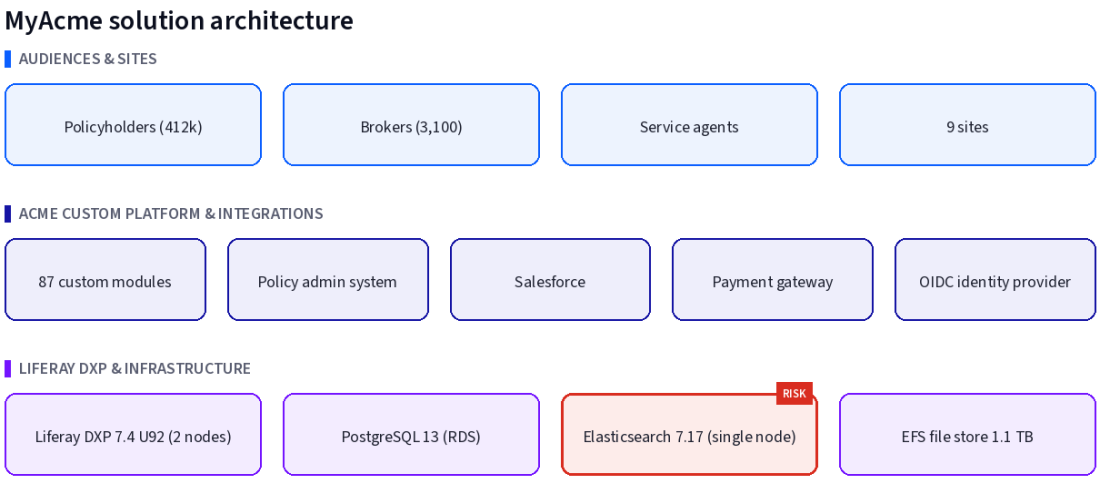
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LEGACY HOOKS OR EXT PLUGINS	RECORDS IN OBJECTS	LANGUAGES SERVED	SELF-SERVICE FORMS

WHY THIS MATTERS

These choices are exactly what makes an upgrade predictable. Much of the modernisation work other organisations face, Acme has already done.

CHAPTER 03

3. Your Platform at a Glance



MyAcme today: audiences, Acme's custom platform and integrations, and Liferay

Technology

COMPONENT	TODAY	STATUS
Liferay	DXP 7.4 Update 92	Plan to update
Hosting	Self-hosted on AWS	Good
Application server	Apache Tomcat 9	Update with Liferay
Java	OpenJDK 11	Plan to update
Database	PostgreSQL 13 on Amazon RDS	Plan to update
Search	Elasticsearch 7.17, one node	Priority
File storage	Amazon EFS, 1.1 TB	Good
Application nodes	Two, clustered	Good

Your sites

SITE	WHO IT SERVES	WHAT IT DOES
My Policies	Policyholders	View and change policies, documents, contact details
Claims Centre	Policyholders	File and track claims

SITE	WHO IT SERVES	WHAT IT DOES
Broker Hub	Brokers	Quotes, leads and commissions for 1,214 brokerages
Payments	Policyholders	Premium payments through your payment provider
Help Centre	Everyone	FAQs and how-to articles
Acme Corporate, Careers	Public	Brand site and job listings
Agent Desk	Service agents	Tools for your contact centre

Connected systems

SYSTEM	WHAT IT DOES FOR MYACME
Policy administration system	Source of policy data; reads and writes through Liferay's APIs
Salesforce	Keeps customer and broker records in sync
Payment gateway	Handles premium payments securely
Identity provider	Single sign-on for policyholders and agents
Amazon SES	Sends portal e-mails

CHAPTER 04

4. Opportunities to Strengthen

None of these affects MyAcme's users today. Each one is a step that keeps the platform secure and supported as Liferay moves forward.

AREA	WHAT WE FOUND	WHY IT MATTERS	RECOMMENDED STEP
Updates	Running the final DXP 7.4 update	New fixes and security updates now ship in Liferay's quarterly releases	Upgrade to 2026.Q1 LTS
Search	One search node	If that node stops, search and several pages stop too	Add two nodes now, before the upgrade
Technology stack	Java 11, PostgreSQL 13, Elasticsearch 7	Liferay's current release needs newer versions	Update them together with Liferay
Data housekeeping	184 million audit records, old document versions	Smaller data means faster backups and a faster upgrade	Agree a retention policy
Retiring features	Widget pages, Wiki, Dynamic Data Lists, Velocity	Liferay has newer, better-supported replacements	Move to content pages and Objects

Priority 1 · Stay on a supported release

MyAcme runs on the final update of Liferay DXP 7.4. Since then, Liferay delivers fixes, security updates and new capabilities through its quarterly releases, with one long-term support (LTS) release each year. Moving to **2026.Q1 LTS** puts MyAcme back on the line that receives regular updates.

Priority 2 · Make search resilient

Search powers more than the search box: content lists, broker dashboards and several claims pages rely on it. Today it runs on a single server. Adding two more servers improves resilience immediately and carries straight over to the upgraded platform.

Priority 3 · One infrastructure refresh

Java, the database and the search engine all need newer versions for the current release. Updating them **together with Liferay** — Java 21, PostgreSQL 16 and Elasticsearch 8 — means one coordinated change window instead of several.

CHAPTER 05

5. Staying Current with Liferay

Liferay ships a new release every quarter, with a long-term support (LTS) release each year. Staying on a supported LTS release keeps MyAcme secure, compatible and eligible for the newest capabilities.

	TODAY	WITH 2026.Q1 LTS
Fixes and security updates	No longer released for 7.4	**Regular updates**
Java	11	**21 (recommended)**
Application server	Tomcat 9	**Tomcat 10.1**
Database	PostgreSQL 13	**PostgreSQL 16**
Search	Elasticsearch 7, one node	**Elasticsearch 8, three nodes**
Rich text editor	CKEditor 4	**CKEditor 5**
New capabilities	7.4 feature set	**Latest AI, low-code and content features**

What the current release brings to MyAcme

CAPABILITY	WHAT IT MEANS FOR ACME
Regular fixes and security updates	Peace of mind for your customers' data and your compliance teams
Content pages and fragments	Business teams update pages themselves, without waiting for developers
Latest Objects and low-code tools	More business apps without custom code
Client extensions	Ship new broker and customer features faster, independent of upgrades
AI features	New ways to create and manage content, built into the platform
CKEditor 5	A modern, faster editing experience for content authors

LOOKING AHEAD

Liferay's next releases go further: from 2026.Q4 only Java 21 is supported, and widget pages are on their way out. Building these into this upgrade means **one project instead of two**.

↳ *Learn more:* Liferay service life policy · Compatibility matrix · Deprecations and breaking changes reference

CHAPTER 06

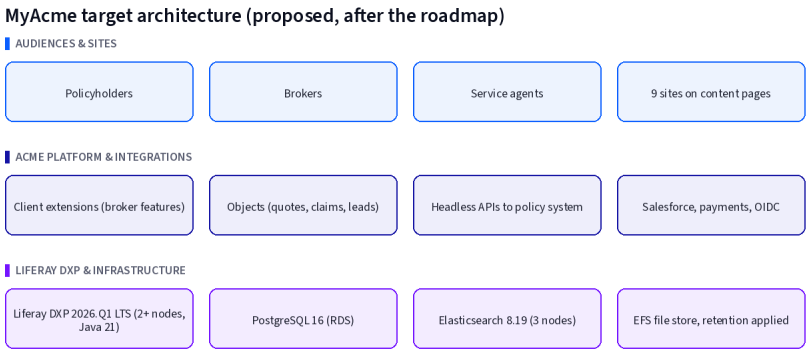
6. Your Roadmap

A proposed path in three steps, based on Liferay's best practices and what we found in MyAcme. We'd like to shape it with you.

STEP	WHAT WE'LL DO	WHAT ACME GAINS
1 · Stabilise	Three-node search, audit retention, document clean-up	A more resilient portal today, and a smaller upgrade
2 · Modernise	Upgrade to 2026.Q1 LTS with Java 21; move retiring features to their replacements	Supported, secure, and on the current feature set
3 · Transform	New broker features as client extensions; personalised journeys for customers and brokers	Faster delivery of new features and better experiences

↳ *Liferay guidance:* Installing Elasticsearch · Upgrading Liferay · Client extensions

Where MyAcme is heading



MyAcme after the roadmap: current LTS, resilient search, and new features as client extensions

How we'll know it's working

MEASURE	TODAY	GOAL
Liferay release	7.4 Update 92	2026.Q1 LTS, updated quarterly
Search servers	1	3
Pages business teams can edit without developers	67%	100%
Features on retiring building blocks	4	0

CHAPTER 07

7. Unlock More Value

MyAcme already owns capabilities it isn't using yet. Each one could add value with little new investment:

CAPABILITY	WHAT IT COULD DO FOR MYACME
Search Blueprints	Tune search results for policyholders and brokers without code
Personalization	Show each audience the journeys and offers that matter to them
Client extensions	Ship broker features faster, independently of Liferay upgrades
Objects	Replace the remaining Dynamic Data Lists with low-code apps your team already knows
Batch Planner	Bulk-load broker and policy data without custom import code

Ideas for each audience

AUDIENCE	IDEA	BUILT WITH
Policyholders	Renewal reminders and tailored offers on My Policies	Personalization, Objects
Brokers	A pipeline view of quotes and leads in Broker Hub	Client extensions, Objects
Service agents	One customer view combining policy, claims and Salesforce data	Headless APIs, client extensions
Everyone	Better answers in the Help Centre search	Search Blueprints

↳ *Learn more:* Personalization · Client extensions · Objects

CHAPTER 08

8. How Liferay Helps and Next Steps

You won't do this alone. The **Liferay upgrade program** brings the right Liferay team to each phase:

PHASE	WHAT HAPPENS	YOUR LIFERAY TEAM
Assessment	This review, and qualification for the program	Customer Success
Preparation	Acme prepares the deliverables for the upgrade	Customer Success
Core upgrade	Liferay performs the upgrade of the core solution	Upgrade Team
Validation	Testing on UAT and fixes	Upgrade Team
Go-live	MyAcme goes live on 2026.Q1 LTS, with ongoing support	Liferay Support

Your Liferay team

WHO	HOW THEY HELP
Customer Success	Your partner for the plan, priorities and progress, before and after the upgrade
Upgrade Team	Liferay specialists who perform and validate the core upgrade
Liferay Support	Help with incidents and questions, through the Liferay Help Center

Proposed next steps

STEP	WHO	PROPOSED TIMING
Review session: walk through this report with your IT and business leads	Acme and Liferay	This month
Qualification for the Liferay upgrade program	Liferay Customer Success	After the review
Plan the three-node search cluster	Acme infrastructure team	Next quarter
Agree the audit retention policy	Acme compliance and IT	Next quarter

LET'S KEEP MYACME MOVING FORWARD

Your Liferay Customer Success contact will be in touch to schedule the review session. We're looking forward to the next chapter of MyAcme together.